

# SEND IMPORTANT NOTIFICATIONS & UPDATES AUTOMATICALLY.

Text Alerts allow you to reach customers and employees for important events without stopping your flow. Whether you want to notify a customer an estimate is ready for approval or need to alert a tech to a new job, Text Alerts keep the wrenches turning—and everyone in the loop.

## TEXT ALERTS HELPS SHOPS

- ✓ **Create** customized text notifications for each customer contact depending on their needs.
- ✓ **Notify** technicians **AND** customers on service orders and repair status.
- ✓ **Alert** customers when a unit has an upcoming or overdue preventive maintenance.\*

*\* Available only in the Pro and Elite plans*

## IMPACT TO THE SHOP

- ✓ **Remove** the communication gap that slows down productivity.
- ✓ **Receive** faster approvals and payments from customers.
- ✓ **Empower** your team to react faster when key events happen.

## EASE OF IMPLEMENTATION

- STEP 1** — Make sure your employees and customers have a cell phone number in Fullbay.
- STEP 2** — Go to the Fullbay Connect (Integrations) page and select a plan that includes Text Alerts. *(A Fullbay Connect subscription is required)*
- STEP 3** — Enable Text Alerts and configure notification preferences for each employee and customer.



### HOW MUCH DOES IT COST?

## TEXT ALERTS ARE AVAILABLE WITH SELECT FULLBAY CONNECT PLANS.

Each Fullbay Connect plan provides a different amount of free text messages per shop location per month that can be used for any type of texting (Text Alerts or 2-Way Texting).

After that, there is a \$0.05 charge per text message sent or received.



Fullbay is a **heavy-duty repair shop management platform** that enables shops to receive repair requests, invoice customers, and everything in-between. With Fullbay, owners and employees get into the shop, get their work done, and get back to their friends and families.

**FULLBAY.COM** 