

NO MORE MISSED REQUESTS.

Phone calls can wake you up at night. And if you're on call after-hours, that's the point. Introducing, Phone Call Notifications. Fullbay can now call to alert you about emergency breakdown requests.

PHONE CALL NOTIFICATIONS WILL ALERT YOU

- ✓ When FleetNet sends you a service or dispatch request
- ✓ When a customer submits an emergency service request from their portal

WHAT IS THE IMPACT ON YOUR SHOP?

- ✓ Goes hand-in-hand with the FleetNet integration
- ✓ Give your customers an electronic option for submitting after-hours service requests
- ✓ Get notified when a time-sensitive FleetNet or Customer emergency service request arrives in Fullbay

HOW DOES THE INTEGRATION WORK?



Select a phone number and extension to receive calls

*This is usually your after-hours number



Choose which events should trigger a phone call



Set up "Do not disturb" hours, if needed

HOW DO I GET STARTED?

STEP 1

Select a plan that includes Phone Calls and enable the feature on the Integrations page.

STEP 2

Add a phone number and extension.

STEP 3

Within the configuration, select the event triggers.

HOW MUCH DOES IT COST?

THIS FEATURE IS AVAILABLE WITH SELECT FULLBAY PLANS

There is an additional \$0.10 charge per phone call received.



Fullbay is a **cloud-based shop management platform** designed for both independent and internal commercial repair shops. Our solution simplifies workflows to enhance efficiency, increase productivity, and drive profitability — helping employees work faster and more accurately while keeping safety a top priority.

[FULLBAY.COM](https://www.fullbay.com)