



Emergency
Service
Request

EMERGENCY REPAIR ENABLED.

Fullbay is partnered with industry-leader FleetNet America to build the most powerful shop management integration available so you can receive emergency repair requests directly in Fullbay.

THIS INTEGRATION PROVIDES YOUR SHOP WITH

- ✓ **STREAMLINED EMERGENCY REQUESTS
DIRECTLY INTO FULLBAY**
- ✓ **TEXT OR PHONE CALL NOTIFICATIONS
FOR EMERGENCY SERVICE REQUESTS**
- ✓ **SET "DO NOT DISTURB" HOURS**

WHAT IS THE IMPACT TO THE SHOP?

- ✓ **REDUCED MANUAL AND DOUBLE ENTRY
OF SERVICE REQUESTS INTO FULLBAY
FROM FLEETNET AMERICA**
- ✓ **INCREASED REVENUE FROM
EMERGENCY SERVICES**
- ✓ **FASTER REACTIONS TO EMERGENCY
REQUESTS WITH TEXT MESSAGE AND
PHONE CALL NOTIFICATIONS**

EASE OF IMPLEMENTATION

STEP

1

Go to the Fullbay Connect (Integrations) page and select a plan that includes FleetNet America.

STEP

2

Toggle FleetNet America On.

- a. If you already do business with FleetNet, call them with your FleetNet Shop ID.
- b. If you do not, we'll provide instructions on how to get a FleetNet Shop ID.

STEP

3

Lastly, configure the notification settings to match your shop's needs.

As mentioned, you can configure text message and phone call notifications, emails, and in-app pop-ups.



HOW MUCH DOES IT COST?

**FLEETNET AMERICA IS AVAILABLE WITH
SELECT FULLBAY CONNECT PLANS..**



Fullbay is a **cloud-based shop management platform** designed for both independent and internal commercial repair shops. Our solution simplifies workflows to enhance efficiency, increase productivity, and drive profitability — helping employees work faster and more accurately while keeping safety a top priority.

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