



Emergency
Service
Request

EMERGENCY REPAIR ENABLED.

Fullbay is partnered with industry-leader FleetNet America to build the most powerful shop management integration available so you can receive emergency repair requests directly in Fullbay.

THIS INTEGRATION PROVIDES YOUR SHOP WITH

- ✓ STREAMLINED EMERGENCY REQUESTS DIRECTLY INTO FULLBAY
- ✓ TEXT OR PHONE CALL NOTIFICATIONS FOR EMERGENCY SERVICE REQUESTS
- ✓ SET "DO NOT DISTURB" HOURS

WHAT IS THE IMPACT TO THE SHOP?

- ✓ REDUCED MANUAL AND DOUBLE ENTRY OF SERVICE REQUESTS INTO FULLBAY FROM FLEETNET AMERICA
- ✓ INCREASED REVENUE FROM EMERGENCY SERVICES
- ✓ FASTER REACTIONS TO EMERGENCY REQUESTS WITH TEXT MESSAGE AND PHONE CALL NOTIFICATIONS

EASE OF IMPLEMENTATION

STEP

1

Go to the Fullbay Connect (Integrations) page and select a plan that includes FleetNet America.

STEP

2

Toggle FleetNet America On.

- a. If you already do business with FleetNet, call them with your FleetNet Shop ID.
- b. If you do not, we'll provide instructions on how to get a FleetNet Shop ID.

STEP

3

Lastly, configure the notification settings to match your shop's needs.

As mentioned, you can configure text message and phone call notifications, emails, and in-app pop-ups.



HOW MUCH DOES IT COST?

**FLEETNET AMERICA IS AVAILABLE WITH
SELECT FULLBAY CONNECT PLANS..**



Fullbay is a **cloud-based shop management platform** designed for both independent and internal commercial repair shops. Our solution simplifies workflows to enhance efficiency, increase productivity, and drive profitability — helping employees work faster and more accurately while keeping safety a top priority.

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